

HARLINGEN POLICE DEPARTMENT

PRESS RELEASE
2019-0009

HONOR ♦ COURAGE ♦ INTEGRITY



HPD Communications Manager Completed The National Emergency Number Association Certification Program



Congratulations to the Harlingen Police Department's Communications Manager Valentina Saucedo for completing the (NENA) National Emergency Number Association Center Manager Certification Program. NENA's Center Manager Certification Program (CMCP) is designed to equip recently-hired, newly-promoted, and aspiring PSAP and 9-1-1 Authority Managers and Supervisors with the tools needed to manage their agency effectively through a rigorous 40-hour course of lecture and lab-based education. For more seasoned 9-1-1 professionals, the CMCP may serve to fill in some of the gaps and strengthen core competencies required in emergency communications center management.

Mrs. Saucedo was one of thirty two (32) 9-1-1 Center Managers/Directors from across the nation attending this course. Upon her return, Mrs. Saucedo stated "I am eager to share with my agency and fellow Emergency Telecommunicators all that I learned from this course. Together we can accomplish great things for our community."

Congratulations on your completion of this program!

**Interim
Chief of Police
Michael Kester**

Executive Staff

**Deputy Chief
Hector Leal**

**Deputy Chief
Daniel Villarreal**

**Deputy Chief
Miryam Anderson**

**Deputy
Administrator
Diane L. Sanchez**

**Executive Staff PIO
Commander
David Osborne**

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**Commander
John Parrish**

**Sergeant
Larry Moore**

**Officer
Orlando Gonzales**



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